



## Flooring Care

Carpets should be vacuumed as many times per week as there are sets of feet in a household. For example, if there are two adults and two pets, carpets should be vacuumed four times a week. Carpets need to be professionally cleaned every 12-18 months. If a spill occurs, always blot with a clean towel. Never use dish soap, bleach, or scrub at the stain. For additional stain information, visit <https://shawfloors.com/care> for a step-by-step walkthrough on stain removal.

Luxury Vinyl Plank (LVP) requires daily sweeping/vacuuming (without the beater bars or power rotary brush heads) to remove dirt particles that can scratch the floor. Only use vacuum tools that are designed for hard surfaces to lessen the chance of scratching the LVP. LVP must be cleaned with a pH neutral floor cleaner. Use a microfiber mop for dust mopping and replace with a fresh one once soiled. Fabric softener residue may cause streaking on the floors. It is best to use furniture pads when moving anything around to minimize the risk of scratching the LVP.

Tile also requires regular sweeping/vacuuming (without the beater bars or power rotary brush heads) to remove dirt particles. Use a damp mop or sponge with an all-purpose, non-oil-based cleaner. Let stand for 5 minutes, scrub lightly with sponge, and rinse thoroughly. Do not use an acidic cleaner or bleach. In a tiled shower, grout and caulking should be inspected annually. Caulking needs to be maintained every 2-3 years.

Heated tiles should have a maximum surface temperature of 85° Fahrenheit.